

# Gujarat Biotechnology University Department of Science and Technology Government of Gujarat



#### **Request for Proposal (RFP)**

#### **Volume 1: Instructions to Bidders**

#### Volume 1: RFP for Selection of Facility Management Agency for Gujarat Biotechnology University, Gandhinagar, Gujarat



#### **Gujarat Biotechnology University**

Near GIFT City, Shahpur Village Gandhinagar – 382355 Gujarat, India

RFP No. GBU/FM/2022-23/08

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ris defined in Clause 2.2.2.2	Turnover	As defined in Clause 2.2.2.2

The words and expressions beginning with capital letters and defined in this document shall, unless repugnant to the context, have the meaning ascribed thereto herein.

#### DISCLAIMER

The information contained in this Request for Proposal document (hereafter referred to as the "RFP") or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of the Authority or any of its employees or advisors, is provided to Bidder(s) on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an agreement and is neither an offer nor invitation by the Authority to the prospective Bidder(s) or any other person. The purpose of this RFP is to provide interested parties with information that may be useful to them in submitting Bids pursuant to this RFP. This RFP includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This RFP may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP. The assumptions, assessments, statements and information contained in the Bidding Documents may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this RFP and obtain independent advice from appropriate sources.

Information provided in this RFP to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise of any interpretation or opinion on law expressed herein.

The Authority, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of this RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this Bid Stage.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP.

The Authority may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this RFP.

The issue of this RFP does not imply that the Authority is bound to select a Bidder or to appoint the Selected Bidder for the Project and the Authority reserves the right to reject all or any of the Bidders or Bids without assigning any reason whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Bid. All such costs and expenses will remain with the Bidder and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Bid, regardless of the conduct or outcome of the Bidding Process.

#### **DATA SHEET**

Name of the Project	RFP for Selection of Facility Management Agency for Gujarat Biotechnology University
Bid issued by	Gujarat Biotechnology University
Procurement stages	Two Stage (Technical + Financial)
Cost of bidding Document	INR 15,000/- in the form of Demand Draft in favour of Gujarat Biotechnology University at Gandhinagar
Bid Security/Earnest Money Deposit (EMD)	INR 9,00,000/- (Rupees Nine lakhs only) in the form of Bank Guarantee or Demand Draft in favour of Gujarat Biotechnology University at Gandhinagar
Date of issue of RFP document	11/07/2022
Site visit and pre-bid meeting	Site visit to the location at Gandhinagar, Gujarat is scheduled at 3:00 PM on 18/07/2022 which will be followed by pre-bid meeting at 04:00 PM on 18/07/2022. Bidders interested in visiting the Site are required to send an e-mail to <a href="mailto:info-gbu@gujarat.gov.in">info-gbu@gujarat.gov.in</a>
Last date and time for submission of Bids	01/08/2022
Opening of Financial Bids	Financial Bids will be opened in the office of the Authority. The date of opening of Financial Bids will be notified to the Shortlisted Bidders
Place of obtaining Bidding Documents	The tender can also be downloaded from: from the Authority's website:  https://gbu.edu.in; https://www.nprocure.com/  For such downloaded document the Bidder has to enclose DD for the amount mentioned in serial number 4 of this Data Sheet in favour of Gujarat Biotechnology University payable at Gandhinagar
Authorized Representative	Deputy Registrar/Assistant Registrar, Gujarat Biotechnology University
Email for correspondence	Info-gbu@gujarat.gov.in

#### 1. INTRODUCTION

#### 1.1 Background

- 1.1.1 The Gujarat Biotechnology University ("GBU" or "Authority") is functioning as an autonomous body under the aegis of the Department of Science & Technology ("DST"), Government of Gujarat ("GOG"). Government of Gujarat has established Gujarat Biotechnology University (GBU) through GBU Act, 2018. The University is in collaboration with the University of Edinburg (UoE) and aims to create a culture of excellence and innovation with entrepreneurship at its core. GBU offers Masters by Research and PhD biotechnology programmes with a strong translational focus, aiming to deliver biotechnology solutions for society, engaging with the vibrant life science industry in Gujarat, and across India.
- 1.1.2 Gujarat Biotechnology University aims to develop cutting-edge biotechnology research capacity in Gujarat:
  - to create an institution of excellence, imparting state-of-the-art, product-focused, research-based education and skills in biotechnology
  - to create capabilities for developing world-class infrastructure, intellectual property base and skillsets for education, training, research, product development and technology commercialization in the biotechnology field
  - to develop innovative methods for applied and translational research to set high standards of practice-based education in biotechnology and allied sciences
  - to address societal challenges in Gujarat, nationwide and internationally; to develop linkages with institutions of national and global repute and to create templates and models of collaboration for interdisciplinary study and research to solve developmental problems using the tools and techniques of biotechnology and allied sciences
  - to create a platform for developing industry linkages delivering research solutions to society by catalysing translational opportunities
  - to function as a leading resource centre for biotechnology knowledge and development
- 1.1.3 GBU envisions to be a world-class, academic, research-driven institution and a foundry of transformational knowledge which will train and prepare biotech scientists in cutting-edge, product-focused research to create and deliver a strong pipeline of innovative products for the Bharat (India) of tomorrow.

Figure 1: Masterplan for GBU

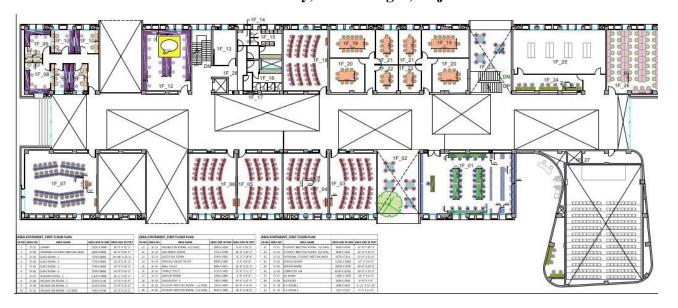


Figure 2: Floor plans for GBU Academic building

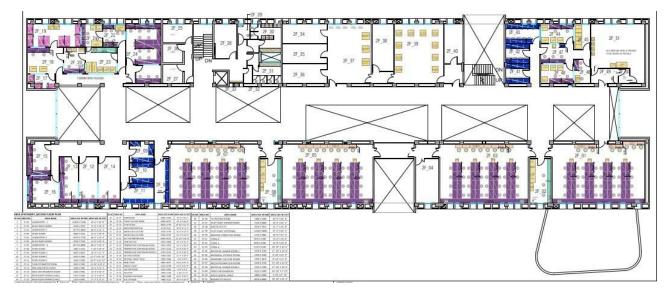


**Ground Floor** 

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First Floor



Second Floor

- 1.1.4 The Authority proposes to appoint an agency (hereinafter referred to as "Agency") for the facilities management works of Gujarat biotechnology University, Gandhinagar, Gujarat (hereinafter referred to as the "Project") as per the provisions of this RFP and the agreement.
- 1.1.5 The Facility Management Agency is required to provide Mechanised Housekeeping, Gardening services, electric maintenance, HVAC maintenance, Auditorium technical assistance & management, security services, fire fighting, sewage treatment plant, mechanical services, equipment maintenance in an effective manner. The scope of the agency is including but not limited to the following:

- Housekeeping, Cleaning, Sweeping and Sanitation Services
- Horticulture, Landscaping and Plantation Services
- Pest control
- Running, Operation & Maintenance of utilities, services and equipment.
- Security Services for the University
- Waste Management
- Periodic training of the manpower
- Liaison with local authorities for renewal of statutory license/permissions for operations
- Administrative management w.r.t. day to day office and other allied works
- Coordination with other service providers for smooth operations

However, the services as defined above are not limited to or exclude any item in the scope of work that is to be covered as per the Vol 2 and delivering the services as per the satisfaction of the Authority. As the guidelines provided in this Document are non-exhaustive, therefore, Agency shall also adhere to the guidelines available in CPWD manuals for such works. Following are the minimum manpower envisaged for the assignment.

S.	Particular	Particular Req. Qualification and Roles		Roles	Remarks
No		in nos.	Experience	(Indicative only)	
1	Facility Manager	1	Any Graduate + Minimum 10-year work experience in managing works of similar nature*	Responsible for planning, organizing, and developing the overall operations of the facility management works as per scope of work in accordance with standards and guidelines. Responsible for staffing, scheduling, training, and developing the staff. Coordination with Authority and ensuring the smooth operations of works as per requirement.	
2	Assistant Manager	1	Any Graduate + Minimum 7 years work experience in managing works of similar nature*	To ensure the standards of works and support the Facility manager for day to day operations and coordination with Authority	
3	Supervisors	5	Minimum Graduate preferable ITI/ Certificate course + Minimum 5 year work experience in managing works of similar nature*	-To ensure the standards of works and ensure that cleanliness, hygiene, discipline in workers for smooth operations of works -Managing of security services -Managing of the fire fighting system and personnel efficiently	1 each for Housekeepi ng, security, Fire security, 2 overall
4	Sweeper, Janitor	30	-	Daily deep cleaning of facility	2 shifts
5	Gardener	4	-	Any works related to green cover	

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S.	Particular	Req.	Qualification and	Roles	Remarks
No		in nos.	Experience	(Indicative only)	
6	Security Supervisor + Security Guard	1+14	Supervisory passes graduation.(Ex-Army personnel) Guards: Matric Pass with Minimum 02 years of Experience.	management at GBU 24*7 security at GBU	Min. 2 Females In 3 shifts (1 supervisor + 14 guards)
7	Plumber	2	Minimum Matric Pass preferable ITI/ Certificate course + Minimum 5 year work experience in managing Similar field	Two shift working or as per allotment of work	2 · guaras)
8	Electrician	2	Minimum Matric Pass preferable ITI/ Certificate course + Minimum 5 year work experience in managing Similar field	- Electric + ELV maintenance - Managing and Handling the Auditorium AV system during events/seminars etc.	
9	HVAC	2	Minimum Matric Pass preferable ITI/ Certificate course + Minimum 5 year work experience in managing Similar field		
10	Firemen	2	Minimum Matric Pass preferable ITI/ Certificate course + Minimum 5 year work experience in managing Similar field	-Must have experience in managing and operating the fire equipment.	
11	Lab Attendant/Of fice attendant	12	Minimum Matric Pass preferable ITI/ Certificate course + Minimum 1 year work experience in working in research labs/ Proficient in English, Hindi, Gujarati typing	Cleaning/washing of lab glasswares, Regular maintenance of lab (dusting of lab benches- multiple times a day) Autoclaving & waste disposal Preparation of note Clerical work	
12	Scientific assistant/ field worker	12	Any graduate degree in any discpline, (preferred Graduate in B. Sc) + Minimum 1 year experience in working in research labs	Preparation of buffers, media and other laboratory reagents, provide assistance in scientific experience preparing reagents for M.Sc. Practicals and other laboratory support as & when required	

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S.	Particular	Req.	Qualification and	Roles	Remarks
No		in nos.	Experience	(Indicative only)	
13	Receptionist	1	Any graduate degree in any discipline + Minimum 2 years work experience in managing Similar field + Proficient with English language (reading, writing, speaking)	Attend regular daily inquiries and responding to the same.	
14	Clerical Staff - Peons	2	Minimum Matric Pass preferable ITI/ Certificate course + Minimum 2 years work experience in managing Similar field	Miscellaneous works: Typing, office boy works etc	
	Total	91			

<sup>\*</sup>Works of similar nature shall mean as mentioned in Clause 2.2.2. (A) – Technical Capacity of this document

#### Note:

- a) The manpower mentioned in the above table are the minimum required to execute the scope of works as per the RFP and Volume 2 Agreement. The Agency is responsible for the overall output as per the Scope of works. Any additional manpower as would be required for effective output as per the Scope is at the scope and cost of the Agency.
  - Gujarat Biotechnology University (GBU) remains open all days in a week from 09.00 am to 07.00 pm. The Facility Management Agency will have to accommodate with the timings.
  - Bidder may refer the Gujarat Biotechnology University website, <a href="https://gbu.edu.in/">https://gbu.edu.in/</a> for more information related to GBU.
  - Agency to maintain the service levels as required and shall be liable to deploy additional
    manpower as per the requirement to fulfil the scope of work for the Agency services at
    its own cost.
  - Manpower related to security services are required to be deployed for 24x7 shift.
  - The impact of additional requirement of manpower for reliever, nightshift, leaves and off days shall be taken into account by the bidder in financial bid.
  - The above mentioned manpower in the table are tentative and based on the need, the agency will have to increase the manpower appropriately. The university has a right to ask deployment of additional manpower as well as reduce the manpower as when feel by the Management.
  - Distribution of manpower and shifts to be decided by Agency which shall be pre-

approved by the Authority.

• The Bidders are requested to refer to the Clause 2.2 of RFP Volume II for the detailed Scope of Work.

Gujarat biotechnology University has indoor sports, squash court and common area with multiple facilities and equipment's, signages etc. Other than this, the GBU also comprises of specialized labs, Auditorium, CCTV cameras, signages, sound system, etc. which shall be maintained by the agency. However, the Bidder shall do its own due diligence, using its technical knowledge and experience, to assess works and activities required to maintain GBU which shall be included in their Financial Bid. Collectively, all the above shall be referred to as "**Project Facilities**".

The Approximate existing area of the Scope of works is tabularized below:-

		PH	[1	PH2	
SR.NO.		SQ.M	SQ.FT	SQ.M	SQ.FT
1 Plot Area		14,688.58	1,58,108	8,314.95	89,502
2 Building footprint area		3,701.23	39,840		
3	Site Development area (excluding building plinth area)	10,987.35	1,18,268		

- 1.1.6 The Agency will be responsible for operation and maintenance of the Project Facilities including the operation, maintenance, providing requisite manpower, security services, housekeep, etc. for the period of **one year** (hereinafter referred to as the "**Agreement Period**"), which may be extended upto five year period as per the terms and conditions stipulated in the Agreement. The Bidders are requested to refer to the Clause 2.2 of RFP Volume II for the detailed Scope of Work. The work order will be issued initially for a period of one year, on satisfactory services it will be renewed further as stated for above period.
- 1.1.7 The Agency shall be responsible for discharging its obligations in accordance with the proposed Agreement to be signed between the Authority and the Agency ("Agreement"). The draft Agreement has been provided as Volume II of this RFP and the Scope of Project of the Agency along with the Specifications and Standards are set out in the Agreement.
- 1.1.8 The statements and explanations contained in this RFP are intended to provide a better understanding to the Bidders about the subject matter of this RFP and should not be construed or interpreted as limiting in any way or manner the scope of work and obligations of the Selected Bidder set out in detail in the Agreement or the Authority's rights to amend, alter, change, supplement or clarify the Scope of Work of the Project to be awarded pursuant to the Bidding Documents. Consequently, any omissions, conflicts or contradictions in the Bidding Documents including between this RFP or the

Agreement are to be noted, interpreted and applied appropriately to give effect to this intent, and no claims on that account shall be entertained by the Authority.

1.1.9 The Authority shall receive Bids pursuant to this RFP and other documents to be provided by the Authority, as modified, altered, amended and clarified from time to time by the Authority (collectively the "Bidding Documents"). Any addenda issued subsequent to the issuance of this RFP, but before the Bid Due Date, will be deemed to form part of the Bidding Documents. All Bids shall be prepared and submitted in accordance with such terms on or before the time on the date specified in this RFP for submission of Bids (the "Bid Due Date").

#### 1.2 Brief description of Bidding Process

- 1.2.1 The Authority has adopted an online single-stage three step selection process (the "Bidding Process"). Online bidding process consisting of submission of a technical bid and a financial bid (both terms are defined hereafter) for selection of the Bidder for award of the Project work. All Bidders shall submit their relevant qualification details for the purpose of meeting the Minimum Eligibility Criteria ("Technical Bid"). In the first step, the Technical Bids of all Bidders shall be evaluated as to whether they are responsive in terms of Clause 3.2.1 and whether they meet the Minimum Eligibility Criteria set forth in Clause 2.2.2 of this RFP for undertaking the Project. Once it is determined that the Bid is responsive and Bidder fulfils the Minimum Eligibility Criteria ("Qualified **Bidder**"), the technical bid of the eligible bidder will be evaluated. The bidders who achieve the minimum Technical score in the evaluation of Technical Bid as set forth in Clause 2.2.2, will be eligible for the Financial bid opening ("Financial Bid"). The Service Fee quoted shall be financial criteria for the purpose of evaluation of Financial Bids and the Bidder who quotes the Lowest Service fee in accordance with the terms of this RFP, would be eligible to be declared as the "Selected Bidder". Subject to Clause 2.16, the Project will be awarded to the Bidder quoting the Lowest Service Fee.
- 1.2.2 Only those Bidders whose Technical Bids are responsive, fulfils the Minimum Eligibility Criteria and other requirements in accordance with Clause 2.2.2, shall be entitled to opening of their Financial Bid subject to and in accordance with provisions set out under this RFP. Generally, the Lowest Bidder shall be the Selected Bidder. The remaining Bidders shall be kept in reserve and may, in accordance with the process specified in Section 3 of this RFP, be invited to match the Bid submitted by the Lowest Bidder in case such Lowest Bidder withdraws before issuance of LOI or is not selected for any reason. In the event that none of the other Bidders match the Bid of the Lowest Bidder, the Authority may, in its discretion, either invite fresh Bids from the all Bidders or annul the Bidding Process.

- 1.2.3 The Bid shall be valid for a period of not less than 120 (One Hundred and Twenty) days from the Bid Due Date. In terms of this RFP, a Bidder shall be required to deposit, along with its Bid, a bid security equivalent to the amount specified in serial number 5 of the Data Sheet ("Bid Security"). The Bid Security shall be refundable, not later than 60 (Sixty) days from the Bid Due Date except in the case of the Selected Bidder whose Bid Security shall be retained till it has provided a Performance Security under the Agreement. The Bidders shall have to provide Bid Security in the form of a Demand Draft in favor of "Gujarat Biotechnology University" payable at Gandhinagar or in the form or Bank Guarantee issued by a Nationalized Bank or any other bank specified in the Government of Gujarat, GR No: EMD/10/2020/7729/DMO dated April 12, 2021 (and as amended from time to time) in the format set out in Annexure D in favor of "Gujarat Biotechnology University" payable at Gandhinagar, which is acceptable to the Authority, and the validity period of the Bank Guarantee, shall not be less than 180 (One Hundred and Eighty) days from the Bid Due Date, inclusive of a claim period of 60 (sixty) days and may be extended as may be mutually agreed between the Authority and the Bidder from time to time. The Bid shall be summarily rejected if it is not accompanied by the Bid Security. For the avoidance of doubt, the original Bid Security (in the form of Bank Guarantee as per the format prescribed in this RFP) shall be submitted along with the hard copy submission of the Enclosures of Bid and a scanned copy of the Bid Security shall be uploaded as part of the online submission of the Bid on the e-procurement website.
- 1.2.4 The Bidders are invited to examine the proposed site for the Project at Gujarat Biotechnology University, Nr. GIFT City, Gandhinagar, 382355 ("Site") and to carry out, at their cost, such studies as may be required for submitting their respective Bids for award of the Project and for carrying out the works and obligations, in accordance with the terms and conditions of this RFP and the Agreement.
- 1.2.5 The Bidding Documents in its entirety will be available for download from the website https://www.nprocure.com/ or from the Authority's websites <a href="https://gbu.edu.in">https://gbu.edu.in</a> from the date mentioned in Clause 1.3. To participate in the Bidding Process, the Bidder should complete download of the Bidding Documents from the e-procurement website and submit final Bid through the e-procurement website. Bidders are required to familiarize themselves with the instructions available on the e-procurement website in relation to online submission of their Bids. Bids which are submitted on the e-procurement website alone shall be accepted by the Authority. The Bidders are advised to download the Bidding Documents at least 1 (one) day prior to the Bid Due Date so as to safeguard their participation and avoid any delay. The Bidders are advised to upload the Bid sufficiently before the specified time on the Bid Due Date to avoid any technical issues or malfunction in the network caused by heavy internet traffic on the Bid Due

Date. The Authority shall not be responsible for any failure, malfunction or breakdown of the e-procurement website during the Bidding Process.

- 1.2.6 Any queries or request for additional information concerning this RFP shall be submitted by e-mail to the officer designated in the Data Sheet.
- 1.2.7 The pre-bid queries should be submitted in the format specified below to be considered for response and they should be submitted in MS-Excel format. Pre-bid queries not submitted in the prescribed format may not be responded to.

S. N.	Page No.	Part of RFP	Clause No.	Text provided in RFP	Clarification sought with justification, if any
1.	[•]	[•]	[•]	[•]	[•]
2.	[•]	[•]	[•]	[•]	[•]
•••					•••••

It is preferred that the queries should be sent to the Authority at least 2 (two) business days before the scheduled pre-bid conference. The email communication shall clearly bear the following identification/ title:

1.2.8 Any Addenda issued subsequent to this RFP, but on or before the Bid Due Date, will be deemed to form part of the Bidding Documents.

#### 1.3 Schedule of Bidding Process

The Authority shall endeavor to adhere to the following schedule for the Bidding Process. However, the Authority may, at its own discretion, revise or extend any of the timelines set out in this schedule.

<sup>&</sup>quot;Queries/Request for Additional Information: RFP for Selection of Facility Management Agency for Gujarat Biotechnology University, Gandhinagar, Gujarat"

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Event Description	Date
Issue of Bidding Documents	11/07/2022
Last Date for receiving pre-bid	17/07/2022
queries for the pre-bid meeting	
Site visit & Pre-bid meeting	18/07/2022, 3.00 PM onwards
Response to pre-bid meeting queries	18/07/2022
Bid Due Date	01/08/2022
Opening of Technical Bid	03/08/2022
Date of Presentation	To be intimated to Qualified Bidders
Opening of Financial Bid	To be intimated to Shortlisted Bidders
Issue of LOA	To be intimated to Selected Bidder
Execution of Agreement	To be intimated to Selected Bidder

#### 2. INSTRUCTION TO BIDDERS

#### A. GENERAL

#### 2.1 General terms of Bidding

- 2.1.1 No Bidder shall submit more than 1 (one) Bid for the Project. A Bidder bidding individually or as a member of a Consortium shall not be entitled to submit another Bid either individually or as a member of any Consortium, as the case may be.
- 2.1.2 Unless the context otherwise requires, the terms not defined in this RFP, but defined in the Development Agreement shall have the meaning assigned thereto in the Agreement.
- 2.1.3 The Bidding Documents shall be available for download from the e-procurement website. Any modifications/Addendum/responses to queries shall be updated on the same and the Bidders are requested to check the e-procurement website regularly for updates. The Authority shall not undertake any responsibility if any Bidder fails to regularly check the e-procurement website for Addenda.

It shall be mandatory for the Bidders to get themselves registered with the e-procurement website to obtain user ID and password, so as to participate in this Bidding Process.

For avoidance of doubt, it is clarified that the Bid shall be submitted online on or before the Bid Due Date and time on the e-procurement website and the Enclosures of Bid shall submitted in original as specified in Clause 2.11.1 (b) at the address specified in this Clause 2.1.3 below on or before the Bid Due Date and time.

For the avoidance of doubt, it is clarified that the physical hard copy of only the Enclosures of Bid, as specified in Clause 2.11.1 (b) shall be submitted on or before the Bid Due Date and time at the address specified below as per the details set out in Clause 2.11, and in no case shall the Financial Bid be submitted offline i.e. through hard copy submission. Failing this condition, the Bid shall be liable to be rejected

**Address**: Gujarat Biotechnology University, Nr. GIFT City, Shahpur village, Gandhinagar, Gujarat 382355

- 2.1.4 Notwithstanding anything to the contrary contained in this RFP, the detailed terms specified in the Agreement shall have an overriding effect; provided, however, that any conditions or obligations imposed on the Bidder hereunder shall continue to have effect in addition to its obligations under the Development Agreement.
- 2.1.5 The Technical Bid shall be furnished as per the formats provided in Appendix I of this RFP. The Bid shall include the following:

ANNEXURE A : Letter Comprising the Bid

ANNEXURE B : General Information of Bidder & Statement of

Legal Capacity

ANNEXURE C: Power of Attorney for Signing of Bid

accompanied by Board Resolution/ Charter

Document in favor of executant

ANNEXURE D : Bid Security (Bank Guarantee)
ANNEXURE E : Technical Capacity of Bidder
ANNEXURE F : Financial Capacity of Bidder
ANNEXURE G : Undertaking by the Bidder

ANNEXURE H : Bidder's Particulars

ANNEXURE I : Bid Checklist

- 2.1.6 The Financial Bid for the Project should be furnished online on the e-procurement website in the format set for reference only, at Appendix–II, clearly indicating the lumpsum amount to carry out the works inclusive of equipment, machinery, overheads etc costs, specified in Clause 3 of the Agreement in both figures and words, in INR and digitally signed by the Bidder's authorized signatory. In the event of any difference between figures and words, the amount indicated in words shall be taken into account.
  The Financial Bid shall be submitted online only (not to be submitted in hardcopy) for the Project. The payment of the Contract Price by the Authority to the Agency shall be as per the terms and conditions of the Agreement at Volume II.
- 2.1.7 As mentioned in Clause 1.2.3, the Bidder shall deposit Bid Security in accordance with the provisions of this RFP. The Bidder has to provide the Bid Security in the form of Bank Guarantee, acceptable to the Authority, as per format set forth in Annexure D of Appendix-I.
- 2.1.8 The validity period of the Bank Guarantee shall not be less than 180 (One Hundred and Eighty) days from the Bid Due Date, inclusive of a claim period of 60 (sixty) days and may be extended as may be mutually agreed between the Authority and the Bidder from time to time. The Bid shall be summarily rejected if it is not accompanied by the Bid Security. The Bid Security shall be refundable not later than 60 (sixty) days from the Bid Due Date, except in the case of the Selected Bidder (s) whose Bid Security shall be retained till it has provided a Performance Security under the Agreement.
- 2.1.9 The Bidder should submit a Power of Attorney as per the format set forth in Annexure C of Appendix-I, duly supported with extracts of the charter document or board resolution, in favour of executant, authorising the signatory of the Bid to commit the Bidder.

- 2.1.10 Any condition or qualification or any other stipulation contained in the Bid shall render the Bid liable to rejection as a non-responsive Bid.
- 2.1.11 The Bid and all communications in relation to or concerning the Bidding Documents and the Bid shall be in English language.
- 2.1.12 Any award of the Project shall be subject to the terms of the Bidding Documents.
- 2.1.13 This Bidding Documents and RFP are not transferable.

#### 2.2 Eligibility of Bidders

2.2.1 For determining the eligibility of Bidders for submission of their Bids hereunder, a Bidder may be a single entity and shall be a company registered in India under the Companies Act 1956/2013 or any other entity/firm/body-corporate/ proprietorship/ or institutions incorporated/registered under relevant statutes/laws in India meeting the requirements set out in this RFP), provided however that natural persons are not eligible to submit their bids either individually. The Bidder shall submit incorporation documents/charter documents in support along with the Technical Bid.

While, only entities registered/ incorporated in India are permitted to submit bid for the Project. It is clarified that as mandated under the Order (Public Procurement No. 1) dated 23rd July 2020 issued by the Ministry of Finance, Department of Expenditure, Public Procurement Division, the Bidder shall not, unless registered with the Competent Authority under the aforesaid Order, be related to an entity in a country which shares a land border with India, in any of the following ways:

- a. A subsidiary of an entity incorporated, established or registered in such a country; or
- b. An entity substantially controlled through entities incorporated, established or registered in such a country; or
- c. An entity whose beneficial owner is situated in such a country; or
- d. An Indian (or other) agent of such an entity; "agent" for the purposes of this RFP shall mean a person employed to do any act for another, or to represent another in dealings with third person.
- e. natural person who is a citizen of such a country

The "beneficial owner" for the purpose of (c) above shall mean,

1. In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical persons, has a controlling ownership interest or who exercises control through other means. Where no

natural person is identified, the beneficial owner is the relevant natural person who holds the position of senior managing official.

#### Explanation –

- a. "Controlling ownership interest" means ownership of or entitlement to more than 25% (twenty-five per cent) of shares or capital or profits of the company,
- b. "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholders agreements or voting agreements,
- 2. In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;
- 3. In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals.
- 4. Where no natural person is identified under (1) or (2) or (3) above, the beneficial owner is the relevant natural person who holds the position of senior managing official.
- 5. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership

Provided further that the Selected bidder shall not be allowed to sub-contract to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority as provided in the aforesaid Order. It is however clarified that, as mentioned in Annexure B of the aforesaid Order, the restriction contained in this clause will not apply in respect of those countries (even if sharing a land border with India) to which the Government of India has extended lines of credit or in which the Government of India is engaged in development projects. The updated lists of countries to which lines of credit have been extended or in which development projects are undertaken are given on the website of the Ministry of External Affairs.

"Competent Authority" for the purpose of this Clause means the Authority defined in Annex 1 of the Order (Public Procurement No. 1) dated 23rd July 2020 issued by the Ministry of Finance, Department of Expenditure, Public Procurement Division.

#### 2.2.2 Minimum Eligibility Criteria and Technical Bid Scoring

To be considered a Qualified Bidder and for the Financial Bid to be evaluated for further consideration in accordance with the terms herein, a Bidder, shall be required to, *inter alia*, fulfill the following minimum eligibility criteria in terms of Technical Capacity and Financial Capacity ("Minimum Eligibility Criteria"):

#### (A) Technical Capacity:

For demonstrating technical capacity and experience, the Bidder shall be required to fulfill the following experience criteria's as set out below:

- i. The bidder should be ISO Certified
- ii. The bidder must have experience of having on-going and/or successfully completed Similar nature as mentioned below within last 7 (Seven) years immediately preceding the Bid due date:

At least One work (project/s) of similar nature having a value not less than INR 2 Crore (Indian Rupees two crore) per annum

Or

At least Two works (project/s)of similar nature each having a value not less than INR 1.5 Crore (Indian Rupees one crore fifty lakhs) per annum

Oı

At least Three works (project/s) of similar nature each having a value not less than 1 Crore (Indian Rupees one crore) per annum

#### Note:

- i. For the purpose of evaluation of Technical Capacity, works of similar nature are defined as Experience in Facility Management and/or Annual Maintenance and/or facility management and/or Housekeeping for Airports, Ports, Amusement Parks, Hospitals, Clubs, Multi-star Resorts, Hotels, Commercial Building/offices, Townships, Government PSUs in the last 7 years. Each of the facility must have a minimum area of 8000 Sq.m or manpower strength on his employment master should be more than 100 numbers.
- ii. Work order and/or Completion certificate and/or CA Certificate duly signed by the authorized signatory of the client. The certificate should clearly state the area of facility being managed, scope of work, start date of work, completion date (if applicable), work order value/fee per annum for facility management.
- iii. Copies of work orders / contracts/Letter of Award from the client stating the project title, project value and the brief scope of work of the project indicating area of land under consideration for the purpose of evaluation. Failure to submit satisfactory work done certificate for the period will render the bidder ineligible.

iv. Ongoing projects shall be considered provided that the bidder submits work order/ contracts mentioning the scope of work, start date and end date of the works, project value, area of land under consideration. It is further clarified that all the minimum thresholds of costs per annum and nature of work must be satisfied by the ongoing project.

#### **(B)** Financial Capacity:

The Bidder shall be required to demonstrate and fulfill average annual turnover of at least INR 3 Crore (Indian Rupees Three Crores) in the similar work during the last 3 (three) financial years immediately preceding the Bid Due Date.

- 2.2.3 The Bidder shall provide documentary evidence for the above as specified in this Clause 2.2.2 Such documentary evidence shall be duly signed by the authorized signatory of the sole entity Bidder. The documentary evidence referred herein shall include:
  - a) The Bidder shall provide documentary evidence by way of Statutory Auditor's/Chartered Accountant's certificate or client certificate or certificates from clients for successful completion of Contract or agreement copy clearly indicating the project cost, completion date, scope of work, as the case may, as the case may be in support of the Bidder fulfilling the given Technical Capacity criteria.
  - b) Statutory auditor's/chartered accountant's certificate and audited annual report/financial statement for the relevant Financial Years for demonstrating the Financial Capacity. In case the annual accounts for the latest Financial Year are not audited, the Bidder shall provide an undertaking duly signed by the statutory auditor/chartered accountant to this effect and shall submit the statutory auditor's/chartered accountant's certificate and audited annual report/financial statement for the Financial Year preceding the latest Financial Year.
  - c) Notwithstanding anything to the contrary contained herein, in the event that the Bid Due Date falls within 3 (three) months of the closing of the latest financial year of Bidder, it shall ignore such financial year for the purposes of its Bid and furnish all its financial information and certification with reference to the 3 (three) years, preceding its latest financial year. For the avoidance of doubt, financial year shall, for the purposes of an Bid hereunder, mean the accounting year followed by the Bidder in the course of its normal business.

**Scoring of the Bids**: The Bidders meeting the Minimum Eligibility Criteria shall be provided Technical Score based on their Technical Bid and presentation as mentioned below-

**Technical Score:** The Bidders shall be awarded marks based on the following criteria.

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Sr.	Technical Scoring	Marking Pattern		
no	Criteria	_	Marks	
Experience in Eligible Assignment				
1.	Experience in Similar works. Only completed projects as defined in Minimum Eligibility Criteria shall be considered for evaluation.  The bidder shall provide documentary evidence as per Clause 2.2.2	Meeting the Technical Capacity Criteria = 18 marks  For each additional Eligible Assignment  a) Contract value 1 Crore <= X< 1.5 Crore= 3 marks/per project subject to a maximum of 12 marks  Or	30	
2.	Technical Presentation by the Agency	<ul> <li>a. Your understanding of the project - 10 marks</li> <li>b. Approach &amp; Methodology for Operation and Maintenance - 20 marks</li> <li>c. Equipment, resources and Manpower to be provided by the Agency - 10 marks</li> </ul>	40	
Ave	rage Annual Turnover			
3	The Bidder shall be required to demonstrate and fulfill average annual turnover (To be supported by certificate from CA with balance sheets of the respective year)	<ul> <li>Minimum eligibility (3 crores) - 10 Marks</li> <li>Bidder Turnover: 3 Cr. &lt;= X &lt; 7 Cr - 12 marks</li> <li>Bidder Turnover: 7 Cr. &lt;= X &lt; 10 Cr - 15 marks</li> <li>Bidder Turnover: 10 Cr and above - 20 marks</li> </ul>	20	

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Cic.)	Total	100
etc.)	d) Not available – 0 marks	
operating procedures,	accreditation certificate - 5 marks	
certifications for	c) OSHAS 18001/Any other international	
(standard codes/	b) SA 8000 - 2.5 marks	
Quality Related marks	a) ISO – 2.5 marks	10

#### **Note:**

1 The Bidder shall provide documentary evidence as per Clause 2.2.2

After detailed evaluation as per the Technical Scoring Criteria above, the Authority shall shortlist the Bidders securing 70 or more marks on their Technical Bid. Such Bidders shall be called Shortlisted Bidders ("**Shortlisted Bidders**") and such Shortlisted Bidders alone shall be eligible for Financial Bid opening.

#### **Evaluation of Financial Bid**

- a) In this Stage, Financial Bids of the Shortlisted Bidders alone would be opened.
- b) The Financial Bids shall be opened online on the e-Procurement Portal. The Authority shall open the Financial Bids in the presence of the authorized representatives of the Bidders who may choose to attend. The Authority shall publicly announce the Financial Bid for each of the Shortlisted Bidders.
- 2.2.4 Any entity which has been barred by the Central/ State Government, or any other government institution in India, for any reason, from participating in any project, and the bar subsists as on the date of the Bid, would not be eligible to submit the Bid

Further, a Bidder in the last three (3) years, have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Bidder, as the case may be, nor should have been expelled from any project or contract by any public entity nor have had any contract terminated by any public entity for breach by such Bidder.

Provided, however, that where a Bidder claims that its disqualification arising on account of any cause or event specified in this Clause 2.2.3 is such that it does not reflect (a) any malfeasance on its part in relation to such cause or event; (b) any willful default or patent breach of the material terms of the relevant contract; (c) any fraud, deceit or misrepresentation in relation to such contract; or (d) any rescinding or abandoning of such contract, it may make a representation to this effect to the Authority for seeking a waiver from the disqualification hereunder and the Authority may, in its sole discretion and for reasons to be recorded in writing, grant such waiver if it is satisfied with the grounds of such representation and is further satisfied that such waiver is not in any

manner likely to cause a material adverse impact on the Bidding Process or on the implementation of the Project.

#### 2.3 Cost of Bidding

2.3.1 The Bidders shall be responsible for all of the costs associated with the preparation of their Bids and their participation in the Bidding Process. The Authority will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Bidding Process.

#### 2.5 Sites visit and verification of information

2.5.1 Bidders are encouraged to submit their respective Bids after visiting the Site and ascertaining for themselves the conditions, location, surroundings, Applicable Laws, applicable permits and regulations, and any other matter considered relevant by them for submitting their Bids in response to this RFP.

#### 2.5.2 Acknowledgement by Bidder

It shall be deemed that by submitting a Bid, the Bidder has:

- a) made a complete and careful examination of the Bidding Documents;
- b) received all relevant information requested from the Authority;
- c) acknowledged and accepted the risk of inadequacy, error or mistake in the information provided in the Bidding Documents or furnished by or on behalf of the Authority relating to any of the matters referred to in Clause 2.5.1 above;
- d) satisfied itself about all matters, things and information including matters referred to in Clause 2.5.1 herein above necessary and required for submitting an informed Bid, execution of the Project in accordance with the Bidding Documents and performance of all of its obligations thereunder;
- e) acknowledged and agreed that inadequacy, lack of completeness or incorrectness of information provided in the Bidding Documents or ignorance of any of the matters referred to in Clause 2.5.1 hereinabove shall not be a basis for any claim for compensation, damages, extension of time for performance of its obligations, loss of profits etc. from the Authority, or a ground for termination of the Agreement;
- f) undertaken that no change in the specifications of the Project Facilities shall be carried out after the submission of the Bid, and, no changes can be sought in the make and models after execution of the Agreement; and
- g) agreed to be bound by the undertakings provided by it under and in terms hereof.
- 2.5.3 The Authority shall not be liable for any omission, mistake or error on the part of the Bidder in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to the Bidding Documents including this RFP or the Bidding Process, including any error or mistake therein or in any information or data given by the Authority.

#### 2.6 Right to accept and to reject any or all Bids

- 2.6.1 The Authority reserves the right to verify all statements, information and documents submitted by the Bidder in response to this RFP or the Bidding Documents and the Bidder shall, when so required by the Authority, make available all such information, evidence and documents as may be necessary for such verification. Any such verification or lack of such verification by the Authority shall not relieve the Bidder of its obligations or liabilities hereunder nor will it affect any rights of the Authority thereunder.
- 2.6.2 Notwithstanding anything contained in this RFP, the Authority reserves the right to accept or reject any Bid and to annul the Bidding Process and / or reject all Bids at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons thereof. In the event that the Authority rejects or annuls all the Bids, it may, in its discretion, invite all eligible Bidders to submit fresh Bids hereunder.
- 2.6.3 The Authority reserves the right to reject any Bid and appropriate the Bid Security if, at any time, a material misrepresentation is made or uncovered or the Bidder does not provide, within the time specified by the Authority, supplemental information sought by the Authority for evaluation of the Bid. Such misrepresentation/improper response shall lead to the disqualification of the Bidder. If such disqualification / rejection occurs after the Bids have been opened and the First Ranked Bidder gets disqualified / rejected, then the Authority reserves the right to:
  - (a) to choose the Selected Bidder in accordance with Clause 3.3; or
  - (b) take any such measure as may be deemed fit in the sole discretion of the Authority, including annulment of the Bidding Process.
- 2.6.4 In case it is found during the evaluation or at any time after selection of Qualified Bidders or Selected Bidders or before/after signing of the Agreement or after its execution and during the period of subsistence thereof, one or more of the Minimum Eligibility Criteria have not been met by the Bidder or the Bidder has made material misrepresentation or has given any materially incorrect or false information, the Bidder shall be disqualified forthwith, notwithstanding anything to the contrary contained therein or in this RFP, in the Bidding Documents and the Agreement (if executed) shall be liable to be terminated, by a communication in writing by the Authority to the Bidder, without the Authority being liable in any manner whatsoever to the Bidder or Selected Bidder, as the case may be. In such an event, the Authority shall have a right to forfeit and appropriate the Bid Security or Performance Security, as the case may be, as compensation and Damages payable to the Authority for, *inter alia*, time, cost and effort of the Authority, without prejudice to any other right or remedy that may be available to the Authority.

#### B. **DOCUMENTS**

#### 2.7 Documents

2.7.1 This RFP comprises the Disclaimer set forth hereinabove, the contents as listed below, and will additionally include any Addendum issued in accordance with Clause 2.9. The Agreement set out in Volume II as part of the Bid Documents shall be deemed to be part of this RFP.

#### **Invitation for Bids**

Section 1.	Introduction
Section 2.	Instructions to Bidders
Section 3.	Evaluation of Bids

Section 4. Fraud and Corrupt Practices

Section 5. Pre-Bid Conference

Section 6. Miscellaneous

#### **Appendices**

#### I. Formats for Technical Bid

ANNEXURE A.	Letter comprising the Bid
ANNEXURE B.	General Information of Bidder & Statement of Legal Capacity
ANNEXURE C.	Power of Attorney for Signing of Bid
ANNEXURE D.	Bid Security (Bank Guarantee)
ANNEXURE E	Technical Capacity of Bidder
ANNEXURE F	Financial Capacity of Bidder
ANNEXURE G	Undertaking by Bidder
ANNEXURE H	Bidder's Particulars
ANNEXURE I	Bid Checklist

#### II. Indicative Format for Financial Bid

#### 2.8 Clarifications

2.8.1 Bidders requiring any clarification on the Bidding Documents including this RFP may notify the Authority by e-mail in accordance with Clause 1.2.7. They should send in their queries before the Bid Due Date specified in Clause 1.3. The Authority shall endeavour to respond to the queries within the period specified therein, but no later than five (5) days prior to the Bid Due Date. The responses will be given on e-mail. The Authority may forward all the queries and its responses thereto, to all Bidders without identifying the source of queries and shall endeavor to also upload the responses on the e-procurement website.

- 2.8.2 The Authority shall endeavor to respond to the questions raised or clarifications sought by the Bidders. However, the Authority reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring the Authority to respond to any question or to provide any clarification.
- 2.8.3 The Authority may also on its own motion, if deemed necessary, issue interpretations and clarifications to all Bidders. All clarifications and interpretations issued by the Authority shall be deemed to be part of the Bidding Documents. Verbal clarifications and information given by Authority or its employees or representatives shall not in any way or manner be binding on the Authority.
- 2.8.4 To facilitate evaluation of the Bids, the Authority may, at its sole discretion, seek clarifications from any Bidder regarding its Bid. Such clarification(s) may without prejudice includes clarifications with respect to minor deviations found in the Bid and shall be provided within the time specified by the Authority for this purpose. Any request for clarification(s) and all clarification(s) in response thereto shall be in writing.
- 2.8.5 If a Bidder does not provide clarifications sought under Clause 2.8.4 above within the prescribed time, its Bid may be liable to be rejected. In case the Bid is not rejected, the Authority may proceed to evaluate the Bid by construing and interpreting the particulars requiring clarification to the best of its understanding, and the Bidder shall be barred from subsequently questioning such interpretation of the Authority.

#### 2.9 Amendment of RFP

- 2.9.1 At any time prior to the deadline for submission of Bids, the Authority may, for any reason, whether at its own initiative or in response to clarifications requested by a Bidder, modify this RFP by the issuance of an addendum amendment/corrigendum ("Addendum").
- 2.9.2 Any Addendum issued hereunder shall be uploaded on the e-procurement website.
- 2.9.3 In order to afford the Bidders a reasonable time for taking an Addendum into account, or for any other reason, the Authority may, at its own discretion, extend the Bid Due Date.
- 2.9.4 The Bidders who have downloaded the Bidding Documents are advised to regularly check for Addendum, if any issued by the Authority and which shall form part and parcel of the Bidding Documents. Such Addendum will be posted on the e-procurement website. Any ignorance on the part of the Bidder in not checking the e-procurement website will not be an excuse and the Authority not be responsible if any Bidder omits to notice any Addendum.

#### C. PREPARATION AND SUBMISSION OF BIDS

#### 2.10 Format and Signing of Bid

- 2.10.1 The Bidder shall provide all the information sought under this RFP. The Authority will evaluate only those Bids that are received in the required formats and complete in all respects and which are submitted on the e-procurement website on or prior to the Bid Due Date. Incomplete and /or conditional Bids or Bids not submitted online on the e-procurement website shall be rejected.
- 2.10.2 The Bidders shall submit both the Technical Bid as well as the Financial Bid, along with all the annexures thereto, on the e-procurement website. Each page of the Bid shall be signed digitally by the Bidder. The Bidders shall complete uploading their Bids by signing with Digital Signature Certificates, upon uploading the soft copy of the Technical Bid and the Financial Bid to the e-procurement website. For the avoidance of doubt, the Bidders shall be required to procure the necessary Digital Signature Certificate for the purpose of submission of the Bid.
- 2.10.2 The Bidders shall only be required to submit a physical hard copy of the Enclosures specified in Clause 2.11.1(b) below in accordance with the terms specified in this RFP. The hard copy of the Enclosures shall be typed and signed in indelible blue ink by the authorized signatory of the Bidder who shall also initial each page in indelible blue ink. All the alterations, omissions, additions or any other amendments made to the Bid shall be initialed by the person(s) signing the Bid. The Bid shall contain page numbers and shall be bound together in a manner that does not allow addition, deletion or replacement of any page. For the avoidance of doubt, under no circumstance shall a hard copy of Financial Bid be submitted along with Technical Bid. Submission of a hard copy of the Financial Bid shall lead to the entire Bid being declared as non-responsive.

#### 2.11 Submission of Bids

2.11.1 The Bidder shall submit the Technical Bid, online and only the Enclosures of Bid shall be submitted in hard copy at the address specified in Clause 2.1.3. The Financial Bid shall be submitted online only on the e-procurement website in the format provided on the e-procurement website. The format for Financial Bid provided in Appendix II is only indicative in nature. There shall be no physical hard copy submission of the Financial Bid under any circumstance. Submission of hard copy of the Financial Bid shall lead to the Bid being declared as non-responsive.

The Technical Bid shall comprise of the following documents along with supporting documents as appropriate:

#### a. Technical Bid:

i Letter comprising the Bid (Appendix – I - **ANNEXURE A**);

- ii General Information of Bidder and Statement of Legal Capacity (Appendix I
   ANNEXURE B)
- iii Power of Attorney for signing of Bid in the prescribed format (Appendix I **ANNEXURE C**) supported by board resolution / charter document in favour of executant;
- iv Bid Security (Appendix I **ANNEXURE D**);
- v Technical Capacity of the Bidder (Appendix I **ANNEXURE E**);
- vi Financial Capacity of the Bidder (Appendix I **ANNEXURE F**);
- vii Undertaking by bidders regarding supply of materials with mentioned specifications and approved makes in this RFP (ANNEXURE G)
- viii Bidder's particulars (ANNEXURE H)
- ix Bid Checklist (Appendix I **ANNEXURE I**);
- x A copy of the Agreement with each page initialed by the person signing the Bid in pursuance of the Power of Attorney referred to in Clause (c) hereinabove.
- xi All Addendum, Corrigendum and responses to Pre-Bid Queries published by the Authority with each page initialed by the person signing the Bid in pursuance of the Power of Attorney referred to in Clause (c) hereinabove.
- xii Copies of the incorporation documents or charter documents.
- xiii Audited annual report, balance sheet and financial statement for the last three (3) Financial Years preceding the Bid Due Date.
- xiv Receipt of Document Fee [if purchased from designated address of Authority] or Document Fee instrument [if Bidding Document is downloaded]

#### b. Details of Documents to be submitted in Enclosures of Bid:

The Bidder shall besides uploading scanned copies of the following on the Website, also submit original of the following documents in physical hard copy in sealed envelope at the Authority's office address set out in Clause 2.1.3 no later than the time specified in Clause 1.3 hereof:

- (i) Bid Security in the prescribed format (Appendix –I **Annexure D**);
- (ii) Power of Attorney for signing of Bid in the prescribed format (Appendix − I ANNEXURE C) supported with board resolution / charter document in favour of the executant;
- (iii) Instrument of Document Fee [if bidding Documents are downloaded and not purchased physically];
- (iv) Letter comprising the Bid (Appendix I ANNEXURE A);
- (v) Undertaking by the Bidder (Appendix I **ANNEXURE G**)

#### (c) Financial Bid

The Financial Bid, which shall be uploaded online (no hard copy submission), shall only be submitted in the excel sheet format provided on the e-procurement website. The format provided in Appendix II is indicative only and is for reference purposes.

- 2.11.2 The Technical Bid shall be submitted online and uploaded on the e-procurement website. The Bidder shall also provide one physical hard copy of the documents specified in Clause 2.11.1 (b) ("Enclosures of Bid") in accordance with the terms provided in this RFP. For the online submission, each page of the Technical Bid, including the annexures thereto, shall be signed digitally by the authorized signatory of the Bidder. The Bidders are required to sign their Bids using Digital Signature Certificates at the time of uploading the soft copy of the Technical Bid.
- 2.11.3 The Financial Bid shall be submitted online on the e-procurement website only in the excel sheet format provided on the e-procurement website. Physical hard copy submission of the Financial Bid shall lead to the Bid being declared as non-responsive. Upon uploading the Financial Bid on the e-procurement website, the Bidders shall be required to sign and encrypt the same using the relevant Digital Signature Certificates.
- 2.11.4 The hard copy of the Enclosures of Bid specified in Clause 2.11.1 (b) shall be placed in an envelope bearing the following:

"Enclosure to RFP for Selection of Facility Management Agency for Gujarat Biotechnology University, Gandhinagar, Gujarat" and shall clearly indicate the name and address of the Bidder.

The aforementioned hard copy of the Enclosures of the Bid shall be submitted to the address mentioned in Clause 2.1.3 of this RFP. There shall be no financial bid along with "Enclosures to Bid"

- 2.11.5 If the envelope is not sealed and marked as instructed above, the Authority assumes no responsibility for the misplacement or premature opening of the contents of the Bid submitted.
- 2.11.6 In the event of any discrepancy between the soft copy of the Technical Bid uploaded to the e-procurement website and the Enclosures of the Bid, hard copy of Enclosures of Bid (comprising legal documents and financial instrument) shall prevail over the soft copy.
- 2.11.7 Bids submitted by fax, telex, telegram or e-mail shall not be entertained and shall be rejected.

#### 2.12 Bid Due Date and Time

- 2.12.1 Both the Technical Bid and the Financial Bid should be submitted online on the e-procurement website or before the time specified in Clause 1.3 on or before the Bid Due Date in the manner and form as detailed in this RFP. For the avoidance of doubt, the hard copy submission of the Technical Bid shall also be completed on or before the time specified in Clause 1.3 on or before the Bid Due Date failing which the Bid shall be rejected as non-responsive and returned unopened.
- 2.12.2 The Authority may, in its sole discretion, extend the Bid Due Date and specified time by issuing an Addendum in accordance with Clause 2.9 uniformly for all Bidders.

#### 2.13 Late Bids

Bids (both online submission on e-procurement website and hard copy submission of Technical Bid) received by the Authority after the specified time on the Bid Due Date shall not be eligible for consideration and shall be summarily rejected and returned unopened.

#### 2.14 Contents of the Bid

- 2.14.1 The Technical Bid for the Project shall be uploaded online on the Website in the formats provided under Appendix I on or prior to the Bid Due Date. The Bidder shall also submit a hard copy of the Technical Bid in the manner specified in this Bid Document in Clause 2.11.1 (b).
- 2.14.2 The Financial Bid shall be provided on the e-procurement website. The format provided in Appendix II is indicative in nature and is for the purpose of providing reference to the Bidders. The Bidder shall specify the yearly lump sum amount to carry out works as per Scope of Work (in INR) ("Financial Bid Parameter") the amount payable to the Selected Bidder by the Authority in accordance with this RFP and the provisions of the Agreement, upon being selected as the Agency for the Project.

The financial bidding parameter should normally be specified in a manner that requires the Bidders to quote a number (up to two decimal places). The Financial Bid Parameter for this Project depends on aspects like; (i) scope of Project, (ii) duration of the concession period, (iii) proposed PPP contract & risk allocation structure, (iv) probable revenue streams & revenue risks associated with the Project, and (v) financial viability of the Project.

2.14.3 The opening of Bids and acceptance thereof shall be substantially in accordance with this RFP.

#### 2.15 Modifications/ Substitution/ Withdrawal of Bids

2.15.1 The Bidder may modify, substitute or withdraw its Bid after submission, provided that written notice of the modification, substitution or withdrawal is received by the Authority

prior to Bid Due Date. No Bid shall be modified, substituted or withdrawn by the Bidder on or after the Bid Due Date.

- 2.15.2 The Bidder may substitute or modify or withdraw the Bid by uploading a scanned copy of a letter addressed to the person mentioned in Clause 2.11.4. The Bidder should also deliver the original substitution or withdrawal or modification letter/notice to the Authority to substitute or withdraw or modify the hard copy of the Technical Bid submitted to the Authority.
- 2.15.3 The hard copy of the modification, substitution or withdrawal notice shall be prepared, sealed, marked, and delivered in accordance with Clause 2.11, with the envelopes being additionally marked "MODIFICATION", "SUBSTITUTION" or "WITHDRAWAL", as appropriate.
- 2.15.4 If the Authority receives a substitution notice from a Bidder before the specified time on the Bid Due Date, then the Bidder will be allowed to substitute its original Bid, and the hard copy of the original Technical Bid will be returned unopened.
- 2.15.5 Any alteration/ modification in the Bid or additional information supplied subsequent to the specified time on the Bid Due Date, unless the same has been expressly sought for by the Authority, shall be disregarded.

#### 2.16 Rejection of Bids

- 2.16.1 If any Bid received by the Authority is found not signed and/or sealed and/or hard bound and/or marked as stipulated in Clauses 2.10 and 2.11, and/or not accompanied by the Bid Security as specified in Clause 1.2.3, it may be summarily rejected.
- 2.16.2 Notwithstanding anything contained in this RFP, the Authority reserves the right to reject any Bid and to annul Bidding Process and to reject all Bids at any time without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reason whatsoever. In the event that the Authority rejects or annuls all the Bids, it may, in its discretion, invite fresh Bids hereunder.
- 2.16.3 The Authority reserves the right not to proceed with the Bidding Process at any time, without notice or liability, and to reject any Bid without assigning any reasons.

#### 2.17 Validity of Bids

The Bids shall be valid for a period of not less than 120 (one hundred and twenty) days from the Bid Due Date. The validity of Bids may be extended by mutual consent of the respective Bidders and the Authority.

#### 2.18 Confidentiality

Information relating to the examination, clarification, evaluation and recommendation for the Bidders shall not be disclosed to any person who is not officially concerned with

the Bidding Process or is not a retained professional advisor advising the Authority in relation to, or matters arising out of, or concerning the Bidding Process. The Authority will treat all information, submitted as part of the Bid, in confidence and will require all those who have access to such material to treat the same in confidence. The Authority may not divulge any such information unless it is directed to do so by any statutory entity that has the power under law to require its disclosure or is to enforce or assert any right or privilege of the statutory entity and/ or the Authority or as may be required by law or in connection with any legal process.

#### 2.19 Correspondence with the Bidder

Save and except as provided in this RFP, the Authority shall not entertain any correspondence with any Bidder in relation to acceptance or rejection of any Bid.

#### D. BID SECURITY

#### 2.20 Bid Security

- 2.20.1 The Bidder shall furnish as part of its Bid, a Bid Security referred to in Clauses 1.2.3 in the form of a bank guarantee issued by a issued by a Nationalized Bank or any other bank specified in the Government of Gujarat, GR No: EMD/10/2021/7729/DMO dated April 12, 2021 (and as amended from time to time) in the format set out in Annexure D of Appendix -I in favor of "Gujarat Biotechnology University" payable at Gandhinagar, Gujarat (the "Bank Guarantee") and having a validity period of not less than 180 (One Hundred and Eighty) days from the Bid Due Date, inclusive of a claim period of 60 (sixty) days as may be extended by the Bidder from time to time.
- 2.20.2 The Authority shall not be liable to pay any interest on the Bid Security deposit so made and the same shall be interest free.
- 2.20.3 Save as provided in Clause 1.2.3, the Bid Security of unsuccessful Bidders will be returned by the Authority, without any interest, as promptly as possible on selection of the Selected Bidder(s) or when the Bidding process is cancelled by the Authority.
- 2.20.4 The Selected Bidder(s)' Bid Security will be returned, without any interest, upon the Bidder signing the Agreement and furnishing the Performance Security in accordance with the provisions thereof. The Authority may, at the Selected Bidder(s)' option, adjust the amount of Bid Security in the amount of Performance Security to be provided by him in accordance with the provisions of the Agreement.
- 2.20.5 The Authority shall be entitled to forfeit and appropriate the Bid Security as Damages *inter alia* in any of the events specified in Clause 2.20.6 herein below. The Bidder, by submitting its Bid pursuant to this RFP, shall be deemed to have acknowledged and confirmed that the Authority will suffer loss and damage on account of withdrawal of its Bid or for any other default by the Bidder during the Bid validity period. No relaxation of any kind on Bid Security shall be given to any Bidder.

- 2.20.6 The Bid Security shall be forfeited and appropriated by the Authority as Damages without prejudice to any other right or remedy that may be available to the Authority under the Bidding Documents and/or the Agreement, or otherwise, under the following conditions:
  - (a) If a Bidder engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as specified in Section 4 of this RFP;
  - (b) If a Bidder withdraws its Bid during the period of Bid validity as specified in this RFP and as extended by the Bidder from time to time;
  - (c) In the case of Selected Bidder(s), if it fails within the specified time limit -
  - (i) To sign the Letter of Award;
  - (ii) Sign the Agreement; or
  - (iii) To furnish the Performance Security within the period prescribed thereof in the Agreement;
  - (d) In case the Selected Bidder(s), having signed the Agreement, commits any breach thereof prior to furnishing the Performance Security.
- 2.20.7 The Bid Security of Bidders whose Bid is rejected on account of not meeting the Minimum Eligibility Criteria will be returned to such unsuccessful Bidder, without any interest, as promptly as possible on acceptance of the Bid of the Selected Bidder or when the Bidding Process is cancelled by the Authority and in any case within a period of Sixty (60) days from the Bid Due Date.

#### 3. EVALUATION OF BIDS

#### 3.1 Opening and Evaluation of Bids

- 3.1.1 The Authority shall open the soft copy of the Technical Bid on the e-procurement website at the prescribed time in Clause 1.3 and the place specified in Clause 2.1.3 in the presence of the Bidders and their authorized representatives who choose to attend.
- 3.1.2 The Authority shall examine and evaluate the Bids in accordance with the provisions set out in this Section 3.
- 3.1.3 To facilitate evaluation of Technical Bid, the Authority may, at its sole discretion, seek clarifications in writing from any Bidder regarding its Technical Bid.

### 3.2 Tests of responsiveness

- 3.2.1 As part of the evaluation of Technical Bids, the Authority shall determine whether each Bid is responsive to the requirements of this RFP. A Bid shall be considered responsive only if:
  - (a) it is received as per the format at Appendix -I;
  - (b) it is received by the Authority on or before the specified time on the Bid Due Date including any extension thereof pursuant to Clause 2.12.2;
  - (c) it is signed as stipulated in Clauses 2.10 and 2.11;
  - (d) it is accompanied by the Bid Security as specified in Clause 1.2.3;
  - (e) it is accompanied by the Power(s) of Attorney as specified in Clause 2.1.9;
  - (f) it does not contain any condition or qualification;
  - (h) it is not non-responsive in terms hereof; and
  - (i) Instrument of Document Fee [if bidding Documents are downloaded and not purchased physically] or Receipt of Document Fee [if purchased from designated address of Authority];
  - (j) the hard copy of the Technical Bid (Enclosure of Bids) as per Clause 2.11.1 (b) is bound, sealed and signed and marked as stipulated in accordance with Clauses 2.10 and 2.11
  - (k) It is accompanied by evidence of valid registration by the Competent Authority, in the manner provided in the Order (Public Procurement No. 1) dated 23rd July 2020 issued by the Ministry of Finance, Department of Expenditure Public Procurement Division, which shall be attached along with Letter Comprising the Bid (Appendix -1, Annexure -A, in order to demonstrate compliance with Clause 2.2.1 (d) of the RFP (if applicable);
  - (l) It contains all the information and documents (complete in all respects) as requested in this RFQ;

- (m) It contains all the information in formats same as those specified in this RFP; For the avoidance of doubt, the Technical Bid shall only be considered responsive if the Bidder has submitted and uploaded the soft copy of the Technical Bid on the e-procurement website, including a scanned copy of the Power(s) of Attorney mentioned in Annexures C of Appendix I as well as the scanned copy of the Bid Security in the format mentioned in Annexure D of Appendix I. The Bidder shall also mandatorily submit the hard copy of the Technical Bid in accordance with Clause 2.11.1(b) on or prior to the Bid Due Date.
- 3.2.2 The Authority reserves the right to reject any Bid which is non-responsive and no request for alteration, modification, substitution or withdrawal shall be entertained by the Authority in respect of such Bid. Provided, however, that the Authority may, in its discretion, allow the Bidder to rectify any infirmities or omissions if the same do not constitute a material modification of the Bid.

#### 3.3 Selection of Bidder

- 3.3.1 The Bidders considered as responsive in terms of Clause 3.2.1 and fulfilling the Minimum Eligibility Criteria as set forth in Clause 2.2.2 shall be further evaluated based on the evaluation criteria set forth in the RFP.
- 3.3.2 Financial Bids of only Shortlisted Bidders shall be entitled to opening of their Financial Bid subject to and in accordance with provisions set out under this RFP. The Financial Bids shall be opened online on the e-procurement website. The Shortlisted Bidder who quotes the Lowest Service fee in accordance with the terms of this RFP, would be eligible to be declared as the "Selected Bidder. In the event that, the assessed Financial Bid of two or more Bidders is the same (the "Tie Bid"), the Authority shall identify Selected Bidder as Bidder with the highest Financial Capacity as specified in Clause 2.2.2.1 (B).
- 3.3.3 After selection, a Letter of Award (the "LOA") shall be issued, in duplicate, by the Authority to the Selected Bidder and the Selected Bidder shall, within 7 (seven) days of the receipt of the LOA, sign and return the duplicate copy of the LOA in acknowledgement thereof. In the event the duplicate copy of the LOA duly signed by the Selected Bidder is not received by the stipulated date, the Authority may, unless it consents to extension of time for submission thereof, appropriate the Bid Security of such Bidder as Damages on account of failure of the Selected Bidder to acknowledge the LOA, and the next bidder may be considered.
- 3.3.4 Intentionally left blank
- 3.3.5 Intentionally left blank
- 3.3.6 Intentionally left blank

3.3.7 After acknowledgement of the LOA as aforesaid by the Selected Bidder(s), it shall execute the Agreement within the period prescribed in Clause 1.3. The Selected Bidder(s) shall not be entitled to seek any deviations from the Agreement.

#### 3.4 Contacts during Bid Evaluation

Bids shall be deemed to be under consideration immediately after they are opened and until such time the Authority makes official intimation of award/rejection to the Bidders. While the Bids are under consideration, Bidders and/ or their representatives or other interested parties are advised to refrain from contacting by any means, the Authority and/ or their employees/representatives on matters related to the Bids under consideration.

### 3.5 Correspondence with Bidder

Save and except as provided in this RFP, the Authority shall not entertain any correspondence with any Bidder in relation to the acceptance or rejection of any Bid.

- 3.6 Any information contained in the Bid shall not in any way be construed as binding on the Authority, its agents, successors or assigns, but shall be binding against the Bidder if the Project is subsequently awarded to it on the basis of such information.
- 3.7 The Authority reserves the right not to proceed with the Bidding Process at any time without notice or liability and to reject any or all Bid(s) without assigning any reasons.

### 4. PRE-BID CONFERENCE

- 4.1 Pre-bid conferences /webinar of the Bidders shall be convened at the designated date, time and place provided in the Data Sheet and Clause 1.3 of this RFP. A maximum of 1 (one) representatives of each Bidder shall be allowed to participate on production of authority letter from the Bidder.
- 4.2 During the course of pre-bid conference / webinar, the Bidders shall be free to seek clarifications and make suggestions for consideration of the Authority. The Authority shall endeavor to provide clarifications and such further information as it may, at its sole discretion, consider appropriate for facilitating a fair, transparent and competitive Bidding Process.
- 4.3 There would additionally be a Site visit facilitated by the Authority. Interested Bidders must send an email to <a href="mailto:info-gbu@gujarat.gov.in">info-gbu@gujarat.gov.in</a> requesting the Authority to facilitate the Site visit.
- 4.4 The Authority may also organize additional pre-bid meetings and Site visits and the details regarding the same will be made available in the website of the Authority.

#### 5. MISCELLANEOUS

- 5.1 The Bidding Process shall be governed by, and construed in accordance with, the laws of India and the Courts at Ahmedabad, Gujarat shall have exclusive jurisdiction over all disputes arising under, pursuant to and/or in connection with the Bidding Process.
- 5.2 The Authority, in its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to;
  - a) suspend and/or cancel the Bidding Process and/or amend and/or supplement the Bidding Process or modify the dates or other terms and conditions relating thereto;
  - b) consult with any Bidder in order to receive clarification or further information;
  - c) retain any information and/or evidence submitted to the Authority by, on behalf of, and/or in relation to any Bidder; or
  - d) independently verify, disqualify, reject and/or accept any and all submissions or other information and/or evidence submitted by or on behalf of any Bidder.
  - 5.3 It shall be deemed that by submitting the Bid, the Bidder agrees and releases the Authority, its employees, agents and advisers, irrevocably, unconditionally, fully and finally from any and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/ or performance of any obligations hereunder, pursuant hereto and/ or in connection herewith and waives any and all rights and/ or claims it may have in this respect, whether actual or contingent, whether present or future.

#### APPENDIX – I: FORMATS FOR TECHNICAL BID

# ANNEXURE A Letter Comprising the Bid

Dated:

To

The Registrar, Gujarat Biotechnology University (GBU) Nr. GIFT City, Shahpur Village, Gandhinagar- 382355, Gujarat

Sub: RFP for Selection of Facility Management Agency for Gujarat Biotechnology University, Gandhinagar, Gujarat

#### Dear Sir,

- 1. With reference to your RFP document dated \*\*\*\*\*, I/we, having examined the Bidding Documents and understood their contents, hereby submit my/our Bid for the Project. The Bid is unconditional and unqualified.
- 2. I acknowledge that the Authority will be relying on the information provided in the Bid and the documents accompanying such as RFP for Selection of Facility Management Agency for Gujarat Biotechnology University, Gandhinagar, Gujarat, and we certify that all information provided in the Bid and in Appendix I and Appendix II is true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying such Bid are true copies of their respective originals.
- 3. This statement is made for the express purpose of our selection as the Agency for the design, engineering, procurement and construction, operation and maintenance for the period of 10 years from the date of issue of completion certificate of the aforesaid Project.
- 4. I shall make available to the Authority any additional information it may find necessary or required to supplement or authenticate the Bid.
- 5. I acknowledge the right of the Authority to reject our Bid without assigning any reason or otherwise and hereby waive, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.
- 6. We certify that in the last 3 (three) years, we or our Associate have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial

authority or a judicial pronouncement or arbitration award, nor been expelled from any project or contract nor have had any contract terminated for breach on our part.

#### 7. I declare that:

- a) I have examined and have no reservations to the Bidding Documents, including any Addendum issued by the Authority;
- b) I do not have any Conflict of Interest in accordance with Clause 2.1.14 of the RFP;
- c) I have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in Clause 4.3 of the RFP, in respect of any tender or request for proposal issued by or any agreement entered into with the Authority or any other public sector enterprise or any Authority, Central or State; and
- d) I hereby certify that we have taken steps to ensure that in conformity with the provisions of Section 4 of the RFP, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.
- 8. We understand that you may cancel the Bidding Process at any time and that you are neither bound to accept any Bid that you may receive nor to invite the Bidders to Bid for the Project, without incurring any liability to the Bidders, in accordance with the provisions of this RFP.
- 9. We believe that we satisfy the Net Worth and Turnover criteria and meet(s) all the requirements as specified in this RFP.
- 10. We declare that we are not disqualified or debarred from participating in this bidding process.
- 11. We certify that in regard to matters other than security and integrity of the country, We or any of our Associates have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory authority which could cast a doubt on our ability to undertake the Project or which relates to a grave offence that outrages the moral sense of the community.
- 12. We further certify that in regard to matters relating to security and integrity of the country, We or any of our Associates have not been charge-sheeted by any agency of the government/Authority or convicted by a Court of Law for any offence committed by us or by any of our Associates.

- 13. We further certify that no investigation by a regulatory authority is pending either against us or against our Associates or against our CEO or any of our Directors/ Managers/ employees.
- 14. We undertake that in case due to any change in facts or circumstances during the Bidding Process, we are attracted by the provisions of disqualification in terms of provisions of this RFP, we shall intimate the Authority of the same immediately.
- 15. We undertake that the Statement of Legal Capacity as per format provided at Annexure B of the RFP document, and duly signed, is enclosed. The Power of Attorney for Signing of Bid, as per format provided at Annexure C of the RFP, are also enclosed.
- 16. We acknowledge and agree that in the event of a change in control of an Associate whose Technical Capacity and/ or Financial Capacity was taken into consideration for the purposes of selection of the Agency under and in accordance with the RFP, we shall inform the Authority forthwith along with all relevant particulars and the Authority may, in its sole discretion, withdraw the Letter of Award. We further acknowledge and agree that in the event such change in control occurs after signing of the Agreement, it would, notwithstanding anything to the contrary contained in the Agreement, be deemed a breach thereof, and the Agreement shall be liable to be terminated without the Authority/Authority being liable to us in any manner whatsoever.
- 17. We understand that the Selected Bidder shall be an existing Company {Company/proprietorship firm/insert nature of entity} incorporated under {insert name of relevant law of incorporation}.
- 18. We hereby irrevocably waive any right which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the Authority in connection with the selection of the Bidder, or in connection with the Bidding Process itself, in respect of the Project and the terms and implementation thereof.
- 19. In the event of my being declared as the Selected Bidder, we agree to enter into an Agreement in accordance with the draft that has been provided to us prior to the Bid Due Date. We agree not to seek any changes in the aforesaid draft and agree to abide by the same.
- 20. We have studied all the Bidding Documents carefully and also surveyed the sites. We understand that except to the extent as expressly set forth in the Agreement, we shall have no claim, right or title arising out of any documents or information provided to us by the Authority or in respect of any matter arising out of it.

- 21. The Financial Bid has been quoted by us after taking into consideration all the terms and conditions stated in the RFP, Agreement, our own estimates of costs all volumes and after a careful assessment of the Site and all the conditions that may affect the implementation of the Project.
- 22. The Bid Security in accordance with this RFP and in the form of a Bank Guarantee is attached.
- 23. We agree and understand that the Bid is subject to the provisions of the Bidding Documents. In no case, we shall have any claim or right of whatsoever nature if the Project /contract is not awarded to us or our Bid is not opened.
- 24. We have read the clause regarding restrictions on procurement from countries which share a land border with India and on sub-contracting to Agencies from such countries under the proviso to Clause 2.2.1(d) of the RFP; We certify that this Bidder is not related to any entity from such a country or, if in case it is so related, it has been registered with the Competent Authority as provided in Order (Public Procurement No. 1) dated 23rd July 2020 issued by the Ministry of Finance, Department of Expenditure Public Procurement Division and will not sub-contract any work to a Agency from such countries unless such Agency is registered with such Competent Authority. I/We hereby certify that this bidder fulfils all requirements in this regard as mentioned in this RFP and the aforesaid Order and is eligible to be considered. This shall be accompanied by, wherever applicable, evidence of valid registration by the Competent Authority, in the manner provided in the Order (Public Procurement No. 1) dated 23rd July 2020 issued by the Ministry of Finance, Department of Expenditure Public Procurement Division, which shall be attached along with this Letter Comprising the Bid, in order to demonstrate compliance with Clause 2.2.1 (d) of the RFP
- 25. We agree and undertake to abide by all the terms and conditions of the RFP.

In witness thereof,	we submit this	Bid under and	l in accordance	with the terms	of the RFP
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Yours faithfully,	
Date:	
	(Signature of the Authorised signatory)
Place:	(Name and designation of the of the Authorised
	signatory)
	Name and seal of Bidder

# ANNEXURE B General Information of Bidder

1.

- a) Name\*:
- b) Address of the {registered office}
- c) Date of incorporation and/ or commencement of business:
- 2. Brief description of the {Company/Trust/ Society} including details of its main lines of business and proposed role and responsibilities in the Project:
- 3. Details of individual(s) who will serve as the point of contact/ communication for the Authority:
  - (a) Name:
  - (b) Designation:
  - (c) Company:
  - (d) Address:
  - (e) Telephone Number:
  - (f) E-Mail Address:
  - (g) Fax Number:
- 4. Particulars of the Authorized Signatory of the Bidder:
  - (a) Name:
  - (b) Designation:
  - (c) Address:
  - (d) Phone Number:
  - (e) Fax Number:
  - (f) Name of Bidder

No.	Criteria	Yes	No
1.	Has the Bidder/its Associate been barred by the {Central/State} Authority, or any other government institution in India, from participating in any project		
2.	If the answer to 1 is yes, does the bar subsist as on the date of Bid?		
3.	Has the Bidder/its Associate paid liquidated damages of more than 5% (five percent) of the contract value in a contract due to delay or has been penalized due to any other		

<sup>\*</sup> Relevant documents/ chartered documents/ constitutional documents related to incorporation/partnership/proprietorship nature of the entity must be attached along with this as mentioned in Clause 2.2.1 (c)

reason in relation to execution of a contract, in the last 3	
(three) years?	

5. A statement by the **Bidder** or its Associates disclosing material nonperformance or contractual non-compliance in past projects, contractual disputes and litigation/ arbitration in the recent past is given below. (Attach extra sheets, if necessary.)

#### 6. Statement of Legal Capacity

(To be forwarded on the letterhead of the Applicant)

Ref. Date:

To,

Registrar, Gujarat Biotechnology University (GBU) Nr. GIFT City, Shahpur Village, Gandhinagar- 382355, Gujarat

#### Dear Sir,

We have agreed that ....... (insert individual's name) will act as our representative and has been duly authorized to submit the Bid. Further, the authorised signatory is vested with requisite powers to furnish such letter and authenticate the same. Thanking you,

Yours faithfully,

(Signature, name and designation of the authorised signatory)

For and on behalf of.....

<sup>\*</sup>Please strike out whichever is not applicable.

# ANNEXURE C

# Power of Attorney for Signing of Bid

(Refer Clause 2.1.9)

Know all men by these pres	ents, We,	(name of the firm and
address of the registered off	ice) do hereby irrev	ocably constitute, nominate, appoint and
authorize Mr.	/ Ms	(Name), son/daughter/wife of
and 1	presently residing a	at, who is {presently
employed with us and holding	g the position of	,} as our true and
lawful attorney (hereinafter	referred to as the "A	Attorney") to do in our name and on our
behalf, all such acts, deeds a	and things as are ne	cessary or required in connection with or
incidental to submission of	our RFP for Select	ion of Facility Management Agency for
Gujarat Biotechnology Univ	ersity, Gandhinaga	r, Gujarat ("Project") proposed or being
developed by the Gujarat E	Biotechnology University	ersity under Department of Science and
technology (DST) (the "Auth	ority") including bu	t not limited to signing and submission of
all applications, bids and other	er documents and wr	itings, participate in bidders' meetings and
other conferences and provid	ing information /res	ponses to the Authority, representing us in
all matters before the Author	ity, signing and exe	cution of all documents and undertakings
consequent to acceptance of	our bid, and generall	y dealing with the Authority in all matters
	_	our bid for the Project and/or upon award
thereof to us and/or till the en	ntering into of the A	greement with the Authority or any entity
representing the Authority.		
and things lawfully done or exercise of the powers confe	caused to be done erred by this Power rney in exercise of the	by our said Attorney pursuant to and in of Attorney and that all acts, deeds and ne powers hereby conferred shall and shall
In witness whereof we.	.th	e above named principal have executed
this power of attorney on this		
1	, and	For
		(Signature)
Witnesses:		
(Name, Title and Address)		
1.		
2.		
		[Notarised]
Accepted		
(Signature)		
(Name, Title and Address of	the Attorney)	
Page 49	the recomey,	

#### Notes:

- The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.
- Also, wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a resolution/power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.
- Power of Attorney should be executed on a non judicial stamp paper of appropriate value as relevant to the place of execution (if required under Applicable Laws).

# ANNEXURE D

### Format for Bid Security (Bank Guarantee)

(Refer Clauses 2.1.7 and 2.20.1) (To be executed on Stamp paper of appropriate value)

$\mathbf{D} \mathbf{C}$	NT.	Data d.
B.G.	INO.	Dated:

In consideration of you, the Gujarat Biotechnology University (GBU) having its campus nr. GIFT City, Shahpur village Gandhinagar, Gujarat (hereinafter referred to as the "Authority", which expression shall unless it be repugnant to the subject or context thereof registered under the provisions of the .....} and having its registered office at ..... (hereinafter referred to as the "Bidder" which expression shall unless it be repugnant to the subject or context thereof include its/their executors administrators, successors and assigns), RFP for Selection of Facility Management Agency for Gujarat Biotechnology University, Gandhinagar, Gujarat (hereinafter referred to as the "Project") pursuant to the RFP Document dated \*\*\*\*\* issued in respect of the Project and other related documents (hereinafter collectively referred to as "Bidding Documents"), we [Name of the Bank] having our registered office at \_\_\_\_\_ and one of its branches at \_\_\_\_\_ (hereinafter referred to as the "Bank"), at the request of the Bidder, do hereby irrevocably, unconditionally and without reservation guarantee the due and faithful fulfilment and compliance of the terms and conditions of the Bidding Documents (including the RFP) by the said Bidder and unconditionally and irrevocably undertake to pay forthwith to the Authority an amount of Rs. ...... (Rupees ......only) as bid security (hereinafter referred to as the "Bid Security") as our primary obligation without any demur, reservation, recourse, contest or protest and without reference to the Bidder if the Bidder shall fail to fulfil or comply with all or any of the terms and conditions contained in the said Bidding Documents.

- 1. Any such written demand made by the Authority stating that the Bidder is in default of the due and faithful fulfilment and compliance with the terms and conditions contained in the Bidding Documents shall be final, conclusive and binding on the Bank.
- 2. We, the Bank, do hereby unconditionally undertake to pay the amounts due and payable under this Guarantee without any demur, reservation, recourse, contest or protest and without any reference to the Bidder or any other person and irrespective of whether the claim of the Authority is disputed by the Bidder or not merely on the first demand from the Authority stating that the amount claimed is due to the Authority by reason of failure of the Bidder to fulfil and comply with the terms and conditions contained in the Bidding Documents including inter alia the failure of the Bidder to:

- (a) keep its Bid valid and open during the Bid validity period, as set forth in the said Bidding Documents, for any reason whatsoever.
- (b) sign the Letter of Award and/or the Agreement, within the specified time limit;
- (c) furnish the Performance Security within the period prescribed thereof in the Agreement;

Any such demand made on the Bank shall be conclusive as regards amount due and payable by the Bank under this Guarantee. However, our liability under this Guarantee shall be restricted to an amount not exceeding Rs...... (Rupees ...... only).

- 3. This Guarantee shall be irrevocable and remain in full force for a period of 180 (One hundred and eighty) days from the Bid Due Date inclusive of a claim period of 60 (sixty) days or for such extended period as may be mutually agreed between the Authority and the Bidder, and agreed to by the Bank, and shall continue to be enforceable till all amounts under this Guarantee have been paid.

  We, the Bank, further agree that the Authority shall be the sole judge to decide as to whether the Bidder is in default of due and faithful fulfilment and compliance with the terms and conditions contained in the Bidding Documents including, inter alia, the failure of the Bidder to keep its Bid open during the Bid validity period set forth in the said Bidding Documents. The decision of the Authority, that the Bidder is in default as aforesaid shall be final and binding on us, notwithstanding any differences between the Authority and the Bidder or any dispute pending before any court,
- 4. The Guarantee shall not be affected by any change in the constitution or winding up of the Bidder or the Bank or any absorption, merger or amalgamation of the Bidder or the Bank with any other person.

tribunal, arbitrator or any other authority.

5. In order to give full effect to this Guarantee, the Authority shall be entitled to treat the Bank as the principal debtor. The Authority shall have the fullest liberty without affecting in any way the liability of the Bank under this Guarantee from time to time to vary any of the terms and conditions contained in the said Bidding Documents or to extend time for submission of the Bids or the Bid validity period or the period for conveying acceptance of Letter of Award by the Bidder or the period for fulfilment and compliance with all or any of the terms and conditions contained in the said Bidding Documents by the said Bidder or to postpone for any time and from time to time any of the powers exercisable by it against the said Bidder and either to enforce or forbear from enforcing any of the terms and conditions contained in the said Bidding Documents or the securities available to the Authority, and the Bank shall not be released from its liability under these presents by any exercise by the Authority of the liberty with reference to the matters aforesaid or by reason of time being given to the said Bidder or any other forbearance, act or omission on the part

of the Authority or any indulgence by the Authority to the said Bidder or by any change in the constitution of the Authority or its absorption, merger or amalgamation with any other person or any other matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of releasing the Bank from its such liability.

- 6. Any notice by way of request, demand or otherwise hereunder shall be sufficiently given or made if addressed to the Bank and sent by courier or by registered mail to the Bank at the address set forth herein.
- 7. We undertake to make the payment on receipt of your notice of claim on us addressed to [name of Bank along with branch address] and delivered at our above branch which shall be deemed to have been duly authorized to receive the said notice of claim.
- 8. It shall not be necessary for the Authority to proceed against the said Bidder before proceeding against the Bank and the guarantee herein contained shall be enforceable against the Bank, notwithstanding any other security which the Authority may have obtained from the said Bidder or any other person and which shall, at the time when proceedings are taken against the Bank hereunder, be outstanding or unrealized.
- 9. We, the Bank, further undertake not to revoke this Guarantee during its currency except with the previous express consent of the Authority in writing.
- 10. The Bank declares that it has power to issue this Guarantee and discharge the obligations contemplated herein, and the undersigned is duly authorized and has full power to execute this Guarantee for and on behalf of the Bank.

Signed and Delivered by	Bank	
By the hand of Mr./Ms	, its	and authorized official.
(Signature of the Authorized Signature of Signature	gnatory)	
(Official Seal)		

# ANNEXURE E

## **Technical Capacity of Bidder**

(Refer to Clause 2.2.2 of the RFP)

### Form 1: Summary of Experience

The information regarding the relevant experience of the firm should be provided in the format below.

#### Name of Bidder:

Experience in: List down as per categorie	es in Clause 2.2.2 of the RFP
Project Name:	Location of Project:
Project Brief (Narrative description of Project)	Current status of the Project
Description of actual Contract provided:  •	
Name of Client:	Address of Client:  Contact phone number and e-mail of Client:
Start date (month/year):  Completion date (month/year):	Approximate value of Project:

### Signature of Bidder

The Project Data Sheets should necessarily be accompanied with notarized certificates from clients for successful completion of Contract or certificate by Statutory Auditor or certificate by Chartered Accountant, and agreement copy/work order or Letter of Award, as proof of experience. The proof of the total Project cost, value of services offered, completion year and description of the services offered must be provided by the Bidder for consideration as a sufficient proof of experience. Projects without proof of experience shall not be considered for evaluation.

### ANNEXURE F

# **Financial Capacity the Bidder**

(to be certified by the statutory auditor of Bidder)

(Refer to Clause 2.2.2 of the RFP)

#### I. Turnover:

(In INR Crore)

S. No.	Financial Year	Annual Turnover
		(In INR)
1.	2020-21	
2.	2019-20	
3.	2018-19	

# **Certificate from the Statutory Auditor**\$

It is certified that the cal	culation of T	Turnover has	been carried	out as	the
formula pres	ented in the (	Clause 2.2.2	of the RFP.		

This is to certify that	(name of the Bidder) has Annual
Turnover as shown above aga	ainst the respective/s Financial Year/s.

Unique Document Identification Number (UDIN):

Signature
Name of the Statutory Auditor Membership no
Designation

Name of the Audit Firm FRN (Seal of the firm)
Date:

### **Instructions:**

- 1. The Bidder shall attach copies of the balance sheets, financial statements and Annual Reports in accordance with Clause 2.2.2.2 of the RFP. The financial statements shall:
  - a. reflects the financial situation of the Bidder and its Associates where the Bidder is relying on its Associate's financials;
  - b. be audited by a statutory auditor;
  - c. be complete, including all notes to the financial statements; and
  - d. corresponds to accounting periods already completed and audited (no statements for partial periods shall be requested or accepted).

### ANNEXURE G: UNDERTAKING BY THE BIDDER

(On non-judicial stamp paper of Rs. 300 or higher)

$\overline{}$	

Registrar, Gujarat Biotechnology University (GBU) Nr. GIFT City, Shahpur Village, Gandhinagar- 382355, Gujarat

Name of the firm/Agency	
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Dear Sir,

- 1. I/We hereby agree to all the terms and conditions laid down in the tender document.
- 2. This is to certify that I/We before signing the bid have read and fully understood terms and conditions contained therein and undertake myself / ourselves abide by the said terms and conditions.
- **3.** I/We hereby agree to abide by all technical/legal specifications of this tender document. I/we hereby agree to submit the make list for all items to be used (excluding the ones mentioned) to the authority for approval before execution of works.
- **4.** I/We abide by the provisions of the Private Security Agencies Regulations Act 2005, Minimum wages Act, Contract Labour Act and other statutory provisions like Employee Provident Fund Act, ESI, Bonus, Gratuity, Leave, Relieving charges, Uniform and Allowance thereof and any other charges applicable from time to time, I/We will pay the wages to the personnel deployed as per Minimum Wages Act as amended by the Government from time to time and shall be fully responsible for any violation.
- 5. I/We confirm that we have not been levied financial penalty or any major penalty in the past by any of our client/ principal employer and also declare that our firm/ agency/ company does not have any existing litigation, never blacklisted and terminated by any client in India.
- 6. I/We confirm that we are not involved in any illegal activity and/ or have not been charge sheeted for any criminal act during the last three years. I/We have never filed any law-suits or requested arbitration with regard to any contract within the last five years. No judgement, claim, arbitration proceeding or suit is pending or outstanding against us or our officers. Bankruptcy was never filed by us, our subsidiaries or our parent companies. We were never cited by any regulatory agency for a safety violation in the last five years.
- **7.** I/We do hereby undertake that we have not suffered bankruptcy/insolvency during the last five years.

- **8.** It is confirmed and declared that we, or any of our associate, have not been engaged in any Fraudulent and corrupt practice and that no agent, middleman or any intermediary has been, or will be, engaged to provide any services, or any other items of work related to the award and performance of this contract and no agency commission or any payment which may be construed as an agency commission has been or will be paid and that the tender price will not any such amount.
- **9.** We here by confirm that, we have downloaded/read the complete set of tender documents along with the set of enclosures hosted on e-procurement website. We confirm that we have gone through the bid documents for this work placed up to the date of opening of bids on the e-tendering portal. We confirm our unconditional acceptance for the same and have considered for these in the submission of our financial bid.

Authorised Signature of the bidder Name Designation

Address with Seal

Note:

The above mentioned submission must be ORIGINAL.

### **ANNEXURE I: BIDDER'S PARTICULARS**

The bidder is requested to furnish following documents:

- Certificate of Incorporation, Articles & Memorandum of Association in-case of Companies, Partnership deed & copy of firm registration certificate in case of Partnership firm,
- 2. PAN number of the Company/Firm / Bidder (enclose copy)
- 3. PAN number of Direct/ key person (enclose copy)
- 4. Certificate of Registration under GST
- 5. Certificate of Registration with Employees State Insurance Corporation (enclose copy).
- 6. Certificate of Registration with the Office of the Regional Provident Fund Commissioner (enclose copy)
- 7. Valid registration certificate / license with Labour Department under Contract Labour (Regulation & Abolition Act,1970) (enclose copy)

# **ANNEXURE J: Bid Checklist**

S.	Item	Checked	Checked
No		by	by
		Bidder	Authority
1.	Letter comprising the Bid (Appendix – I – ANNEXURE		
	(A);		
2.	General Information of Bidder & Statement of Legal		
	Capacity (Appendix – I – ANNEXURE B)		
3.	Power of Attorney for signing of Bid in the prescribed		
	format (Appendix – I – ANNEXURE C) duly supported		
	by a charter document or board resolution in favour of		
	executant;		
4.	Bid Security in the prescribed format (Appendix I –		
	ANNEXURE D)		
5.	Technical Capacity of the Bidder (Appendix – I –		
	ANNEXURE E);		
6.	Financial Capacity of the Bidder (Appendix – I –		
	ANNEXURE F);		
7.	Undertaking by Bidder (Appendix – I – ANNEXURE-G)		
8.	Bidder's Particulars (Appendix – I – ANNEXURE H)		
9.	Bid Checklist (Appendix – I – ANNEXURE-I)		
10.	Other documents, if any required as per Bidding		
	Documents		
11.	A copy of the Agreement with each page initialed by the		
	person signing the Bid in pursuance of the Power of		
	Attorney (along with all addendum, corrigendum and		
	responses to Pre-Bid Queries published by the Authority		
	with each page initialed by the person signing the Bid)		

# APPENDIX – II: INDICATIVE FORMAT FOR FINANCIAL BID (REFER THE E-PROCUREMENT WEBSITE FOR THE FINAL FORMAT)

### **Financial Proposal**

Date:	

To

The Registrar,

Gujarat Biotechnology University (GBU)

Nr. GIFT City, Shahpur Village,

Gandhinagar- 382355, Gujarat

Dear Sir,

Re: RFP for Selection of Facility Management Agency for Gujarat Biotechnology University, Gandhinagar, Gujarat

We are pleased to submit our Financial Proposal for RFP for Selection of Facility Management Agency for Gujarat Biotechnology University, Gandhinagar, Gujarat

Sr No.	Particulars	Nos.	Salary/month	Over heads/ Service charge	Total Cost (incl. agency charges)
1	Facility Manager	1			
2	Assistant Manager	1			
3	Supervisors	5			
4	Trainers	2			
5	Sweeper/Janitors	30			
6	Gardener	4			
7	Security Guard	15			
8	Plumber	2			
9	Electrician	2			
10	HVAC	2			
11	Lab Attendant/Office attendant	12			
	Scientific assistant/				
12	field worker	12			
13	Receptionist	1			
14	Clerical Staff-Peons	2			
Total (part A)					

Part B: MATERIALS					
Sr No.	Particulars	Contract period	Amount in Figures for services for one year (including GST)	Amount in Words for services for one year (including GST)	Total Cost (incl. agency charges)
14	Equipment, Consumables, etc. required for providing services as per the Terms and Conditions and Annexure thereto (B) *Attach estimate list of equipment, consumables along with its make	3 Years			
Total	(Part B)				
CUM	IULATIVE TOTAL (P	art A+ Part	B) [In figures]		
CUM	IULATIVE TOTAL (P	art A+ Part	B) [In words]	_	

and will undertake to abide by all the terms ar	nd condition	is conta	ained therein.	We hereby
declare that there are, and shall be, no deviations	from the sta	ated ter	ms in the RFP	Document.
			_	
•••••	Name	of	the	Bidder
	Signature	of th	e Authorized	d Person
	Name	of the	Authorized Per	rson

We have reviewed all the terms and conditions of the Request for Proposal (RFP) Document

Note: On the Letterhead of the Bidder and to be signed by the bidder or lead member. In case of difference in amount quoted in figures and words, the lower value would be considered for evaluation.

\*Note For calculating the cost of manpower the bidder needs to ensure that minimum remuneration per day per person should not be less than the wage prescribed by the Government of Gujarat.

\*\* While submitting online price bid, Base Price should include Central Govt. minimum wages, EPF, ESIC, shall be as per statutory provisions contained in the relevant Act, and it shall be inclusive of profit, lump sum payment towards the cost such as Insurance, personal protective equipment, shoes, tools, machineries required, uniform, consumables (manure, pesticides, handwash, tissues, etc.), etc.

\*The bidders must also attach proofs of qualification/experience of personnel as stated in clause 1.1 (part A)